

CASE HISTORY HISTORIC UNION

The Big Turnaround

When we first started with Union Cemetery, it was truly in a "Before" situation. They were a small and nearly forgotten old cemetery located in one of the most depressed areas in Bakersfield, CA. New property sales were continually declining as families stayed away from the area, preferring the newer cemeteries.

One of the best moves we made was bringing in LA ads. It's hard to imagine the contrast between what we had before compared to what our brand is today thanks to them. Without reservation, I recommend LA ads because of their energy, creativity and strategic thinking.

- Dave Hepburn, General Manager

But we saw a diamond in the rough: a historic treasure dating back to California's earliest days. More than that, we discovered that the founder of the town had selected this place for a cemetery, and for his own grave. That gave us the clues we needed to turn a liability into a wonderful asset: rebrand the cemetery as a destination! We renamed the property "Historic Union Cemetery," and built an entirely new marketing program based on its colorful history. We created a new logo, new website, new office graphics, a Facebook program, and a campaign of long-copy ads telling the stories of the fascinating people who are buried there. We orchestrated a series of historic tours that drew crowds never before experienced, and a hugely successful photo contest that promoted the park's uniqueness. Plus, we managed an ongoing PR program that repeatedly attracted all the local media and, with our help, earned ACE Award recognition by American Cemetery and Cremation magazine. [See results top right]

OVER THREE YEARS:

Average YOY Sales % Increase – 12% Average YOY Case % Increase – 21% Achieved ACE Finalist recognition

(American Cemetery Excellence)







The combined JROTC programs from Bakersfield, South and West high Schools attend a Pearl Harbor Day Remembrance Coremony in 2012 at Union Competency

A tomb with a view: Cemetery contest on

Photographers invited to enter pictures taken on Union ground BY DIANNE HARDISTY

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I may be a comerelating to the control of the come
the ground of the Historic Union
Cemetery in east Bakersheld seems to
bring to "life" the city's past. Ploneer
names only found on street signs and in
history books are engraved on marbids'
beroes and hooligans streetch out beneath
visitors' feet.

contest is free: however, photographers will be limited to three entries.

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UNION CEMETERY

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